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DATE: February 8, 2005

TO: ABELSON, RONALD FAX: 571.273.3165 TEL: 571.272.3165
USPTO - Art Unit 2666

FROM: Anthony B. Diepenbrock III FAX: (650) 813-4848 TEL: (650) 813-4856
ROOM: PALO ALTO EMAIL: Anthony.diepenbrock@dechert.com
CLIENT: 372614 MATTER: 03502 (337302)

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TOTAL PAGES (INCLUDING COVER SHEET): 39

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Serial number 09/387,938

Dear Examiner Abelson:

Please find attached the requested copies of postcards, IDSs, Transmittals, Fees, Request for Extension, Change of Attorney Docket Number, Request for Consideration and Amendment, and Certificate of Mailing from our June 10, 2004 filing. We're also attaching copies of the delivery receipts from our January 18, 2005 FedEx mailing, our June 10, 2004 Express Mail delivery and our July 13, 2004 fax submission along with a copy of our January 18, 2005 letter.

Thank you,
Anthony Diepenbrock III

91424.1.PAL_17 2/8/05 12:51 PM

IF ALL PAGES ARE NOT RECEIVED, PLEASE CALL 650.813.4800

Law Offices of Dechert LLP
976 Page Mill Road • Palo Alto, CA 94304-1013
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Time of Transmission:



Anthony B. Diepenbrock III
 Direct Tel: 650.813.4856
 Direct Fax: 650.813.4848
 anthony.diepenbrock@dechert.com

FILE COPY

January 18, 2005

SENT FEDERAL EXPRESS

BOSTON

U.S. Patent and Trademark Office
 220 20th Street South
 Customer Window, Mail Stop Amendment
 Crystal Plaza Two, Lobby, Room 1B03
 Arlington, VA 22202
 Attn: Examiner Ronald B. Abelson

FRANKFURT

Re: U.S. Patent Application Serial No. 69/387,938
 Filed: September 1, 1999
 Group Art Unit: 2666
 Examiner: Abelson, Ronald B.
 Entitled: TABLE DRIVEN CALL DISTRIBUTION SYSTEM FOR LOCAL AND REMOTE
 AGENTS
Atty Docket: 372614-337302-03502US

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SAN FRANCISCO

WASHINGTON

Dear Sir:

Per our telephone conversation today, enclosed are copies of the following documents which were filed with the U.S. Patent & Trademark Office (USPTO) on June 10, 2004 and sent via fax to (703) 872.9314:

1. Fax cover sheet to Examiner Ron Abelson at the USPTO dated July 13, 2004;
2. Return Postcard with USPTO date stamp of June 10, 2004;
3. Transmittal for Information Disclosure Statement dated June 23, 2004;
4. Information Disclosure Statement & Form PTO 1449 dated June 23, 2004;
5. Fax Confirmation Sheet regarding IDS dated June 23, 2004;
6. Express Mail Label EL 989 608 222 US and postcard dated June 10, 2004;
7. Amendment Transmittal dated June 10, 2004;
8. 22 Page Request for Reconsideration & Amendment Under 37 CFR 1.111 dated June 10, 2004;
9. Petition for Extension of Time (3 months) dated June 10, 2004;
10. Request for Change of Attorney Docket Number dated June 10, 2004; and
11. Fax Confirmation Sheet regarding all the above dated July 13, 2004.

In checking our deposit account, we see that the extension fees in the amount of \$475 were deducted on June 17, 2004. We also received the return postcard back on June 21, 2004

DOCKETED

1/19/05 (u)

Law Offices of Dechert LLP

100687.1.PAL_17

USPTO
January 18, 2005
Page 2

that was stamped received on June 10, 2004 by the USPTO, confirming that our original filing was indeed received by the USPTO.

In light of the above, we respectfully request that our original amendment filing be accepted as being filed in a timely manner and that the amendment considered.

Very truly yours,

Anthony B. Diepenbrock
Anthony B. Diepenbrock III

ABD/yyo
Enclosures

100687.1.PAL_17

Dechert LLP

PAGE 3/40 * RCVD AT 2/8/2005 3:54:15 PM [Eastern Standard Time] * SVR:USPTO-EFXRF-1/26 * DNI:2733165 * CSID: * DURATION (mm:ss):11-02

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FAX NO.

P. 04/40

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Page 1 of 1

From: Origin ID: (650)813-4917
Yvette Ytumade-Owen
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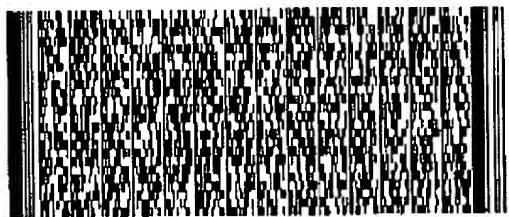
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Yturrarde-Owen, Yvette

From: FedEx [donotreply@fedex.com]
Sent: Monday, January 24, 2005 10:48 AM
To: yvette.yturrarde-owen@dechert.com
Subject: FedEx shipment 790891781670

Our records indicate that the shipment sent from Yvette Yturrarde-Owen/DECHERT LLP to Customer Window Mail Stop Amendment/U.S. has been delivered. The package was delivered on 01/24/2005 at 12:34 PM and signed for or released by S.ZEUDRE.

The ship date of the shipment was 01/18/2005.

The tracking number of this shipment was 790891781670.

FedEx appreciates your business. For more information about FedEx services, please visit our web site at <http://www.fedex.com>

To track the status of this shipment online please use the following:
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Disclaimer

FedEx has not validated the authenticity of any email address.

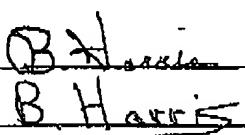


Date: 01/18/2005

YOLETTE OWEN:

The following is in response to your 01/18/2005 request for delivery information on your Express Mail item number EL98 9608 222U S. The delivery record shows that this item was delivered on 06/14/2004 at 08:53 AM in ALEXANDRIA, VA 22313 to B HARRIS. The scanned image of the recipient information is provided below.

Signature of Recipient:

A handwritten signature in black ink that reads 'B. Harris'.

Address of Recipient:

A handwritten address in black ink that reads 'P & T OFFICE' on the first line and 'P.O. BOX 1450' on the second line.

Thank you for selecting the Postal Service for your mailing needs. If you require additional assistance, please contact your local Post Office or postal representative.

Sincerely,

United States Postal Service



Klingman 3502

FAX TRANSMISSION SHEET

DATE: July 13, 2004

TO: ABELSON, RONALD FAX: (703) 872-9314 TEL:

BOSTON

USPTO - Art Unit 2666

BRUSSELS

FROM: Anthony B. Diepenbrock III FAX: (650) 813-4848 TEL: (650) 813-4856

CHARLOTTE

ROOM: PALO ALTO EMAIL: Anthony.diepenbrock@dechert.com

CLIENT: 372614 MATTER: 337302

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Ref: Serial number 09/387,938

Dear Examiner Abelson:

Please find attached the requested copies of postcards, IDSs, Transmittals, Fees, Request for Extension, Change of Attorney Docket Number, Request for Consideration and Amendment, and Certificate of Mailing.

Thanks,
Anthony Diepenbrock III

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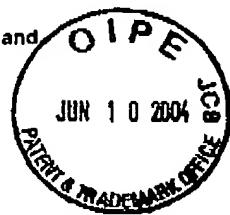
THE STAMP OF THE U.S. PATENT & TRADEMARK OFFICE HEREON ACKNOWLEDGES RECEIPT OF THE FOLLOWING: TM PATENT UTILITY PATENT DESIGN

Our Ref No. 372614-03502 (337302)
Applicant(s)/Patentee(s): Edwin KLINGMAN
Application No.: 10/387,938
Filed: September 1, 1999
Entitled: TABLE DRIVEN CALL DISTRIBUTION SYSTEM FOR LOCAL AND REMOTE AGENTS
Enclosed:
 Amendment Transmittal;
 22 Page Request for Reconsideration & Amendment 37 CFR 1.111;
 Petition for Extension of Time (3 months);
 Request for Change of Attorney Docket Number; and
 Express Mail Label EL 989 608 222 US.

Date: June 10, 2004

Initials: ABD/yyo

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P. 12/40

P. 01

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JUN-23	04:33 PM	917038729314	33' 25"	100	SEND	OK	082	

TOTAL : 33M 25S PAGES: 100

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Edwin KLINGMAN	Atty Docket:	372614-03502
Serial No.:	09/387,938	Group Art:	2666
Filed:	September 1, 1999	Examiner:	Abelson, Ronald
For:	TABLE DRIVEN CALL DISTRIBUTION SYSTEM FOR LOCAL AND REMOTE AGENTS		

Fax No. 703.872.9314
Group Art Unit 2666
Commissioner for Patents
P.O. Box 1450
Arlington, VA 22313-1450

NUMBER OF PAGES FAXED
(INCLUDING THIS COVER SHEET): 100

TRANSMITTAL FOR INFORMATION DISCLOSURE STATEMENT

Enclosed for filing in the above-identified application is:

- Information Disclosure Statement;
- Form PTO-1449 and copies of cited references; and
- The Commissioner is authorized to charge \$180 as required fee for the above-

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EL 989608222 US

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ANTHONY B. DIEPENBROCK III

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PO BOX 10004

PALO ALTO CA 94303-0901

372614-03502 (337302)

ABD/yyo

TO: (PLEASE PRINT) PHONE

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THE STAMP OF THE U.S. PATENT & TRADEMARK OFFICE HEREON ACKNOWLEDGES RECEIPT OF THE FOLLOWING: TM PATENT UTILITY PATENT DESIGN

Our Ref No. 372614-03502 (337302)
 Applicant(s)/Patentee(s): Edwin KLINGMAN
 Application No.: 10/387,938
 Filed: September 1, 1999
 Entitled: TABLE DRIVEN CALL DISTRIBUTION SYSTEM FOR LOCAL AND REMOTE AGENTS

Enclosed:

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- 22 Page Request for Reconsideration & Amendment 37 CFR 1.111;
- Petition for Extension of Time (3 months);
- Request for Change of Attorney Docket Number; and
- Express Mail Label EL 989 608 222 US.

Date: June 10, 2004

Initials: ABD/yyo

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TO CLIENT: 6/10/04

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

FEB 09 2005

Applicant: **Edwin KLINGMAN** Docket: **54208-35C1**
 Serial No. **09/387,938** Examiner: **Abelson, Ronald**
 Filed: **September 1, 1999** Art Unit: **2666**
 For: **TABLE DRIVEN CALL DISTRIBUTION SYSTEM FOR LOCAL AND REMOTE AGENTS**

Box Fee Amendment
 Commissioner for Patents
 P.O. Box 1450
 Alexandria, VA 22313-1450

AMENDMENT TRANSMITTAL

Transmitted herewith are the following documents for the above-referenced application:

- 22 Page Request for Reconsideration and Amendment under 37 C.F.R. § 1.111;
- Petition for Extension of Time (3 months); and
- Request for Change of Attorney Docket Number.

STATUS

Applicant claims small entity status under 37 CFR 1.9(f) and 1.27(b).

EXTENSION OF TIME

Applicant petitions for an extension of time under 37 CFR 1.136 for the total number of months checked below:

<u>Extension (months)</u>	<u>Fee for other than small entity</u>	<u>Fee for small entity</u>
<input type="checkbox"/> one month	\$ 110.00	\$ 55.00
<input type="checkbox"/> two months	\$ 420.00	\$210.00
<input checked="" type="checkbox"/> three months	\$ 950.00	\$475.00
<input type="checkbox"/> four months	\$1,480.00	\$740.00
		Fee \$475.00

If an additional extension of time is required please consider this a petition therefor.

CERTIFICATE OF MAILING (37 CFR 1.10(u))

CERTIFICATE OF MAILING BY "EXPRESS MAIL" - Rule 10: I hereby certify that this correspondence is being deposited on June 10, 2004 with the U.S. Postal Service "Express Mail Post Office to Addressee" under 37 CFR 1.10 as EL 989 608 222 US addressed to: Mail Stop Fee Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA, 22313-1450.

Date: June 10, 2004

Yvette Yurra He-Owen

EL 989 608 222 US

89801.1.17 6/10/2004

09/387,938

Page 1 of 2

PAGE 14/40 * RCVD AT 2/8/2005 3:54:15 PM [Eastern Standard Time] * SVR:USPTO-EFXRF-1/26 * DNI:2733165 * CSID: * DURATION (mm:ss):11:02

FEE FOR CLAIMS

The fee for claims (37 CFR 1.16(b)-(d)) has been calculated as shown below:

(Col. 1)	(Col. 2)	(Col. 3)	SMALL ENTITY	OR	OTHER THAN A SMALL ENTITY
Claims Remaining After Amendment	Highest No. Previously Paid For	Present Extra	Rate	Addit. Fee	Rate
Total 41	Minus *0*	34	= 7	x9= \$63	x18= \$
Indep. *	Minus *0*	5	= 4	x43= \$172	x86= \$
<input type="checkbox"/> FIRST PRESENTATION OF MULTIPLE DEP. CLAIM			+145=	\$	x290= \$
			TOTAL ADDIT.FEE	\$215	OR TOTAL ADDIT. FEE

No additional fee for claims required.
 Total additional fee for claims required \$215.

FEE PAYMENT

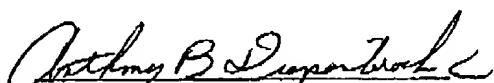
Attached is a check in the sum of \$ _____ for additional claims fee.
 Charge Account No. 50-2778 the sum of \$690 for three (3) month extension fee (\$475) and additional claims fee (\$215).

FEE DEFICIENCY

In the event that: a) no check to cover the filing fee is enclosed, b) any above-referenced check is inadvertently omitted or lost, or c) any enclosed check is in an amount less than or greater than the required fee, the Commissioner is authorized to charge any required fees, additional fees, or credit any overpayment to Deposit Account 50-2778.

Attached is a postcard for date-stamped return as confirmation of receipt of these materials.

Date: June 10, 2004



Anthony B. Diepenbrock III
Reg. No. 39,960

DECHERT LLP
Customer No. 37509
P.O. Box 10004
Palo Alto, CA 94303
Telephone: 650.813.4800
Facsimile: 650.813.4848

89801.1.17 6/10/2004

09/387,938

Page 2 of 2

PAGE 15/40 * RCV'D AT 2/8/2005 3:54:15 PM [Eastern Standard Time] * SVR:USPTO-EFXRF-1/26 * DNI:2733165 * CSID: * DURATION (mm:ss):11-02

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

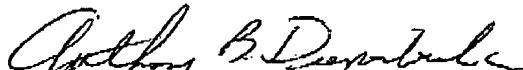
Applicant: **Edwin KLINGMAN** Docket: **54208-35C1**
Serial No. **09/387,938** Examiner: **Abelson, Ronald**
Filed: **September 1, 1999** Art Unit: **2666**
For: **TABLE DRIVEN CALL DISTRIBUTION SYSTEM FOR LOCAL AND REMOTE AGENTS**

Box Fee Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

CHANGE OF ATTORNEY DOCKET NUMBER

The attorney docket number for this application was formerly entered as 54208-35C1. It has since been changed to docket number 372614-03502. Please use this new docket number in reference to this application for all future communications.

Respectfully submitted,



Anthony B. Diepenbrock III
Reg. No. 39,960

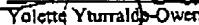
Date: June 10, 2004

DECHERT LLP
Customer No. 37509
P.O. Box 10004
Palo Alto, CA 94303
Telephone: 650.813.4800
Facsimile: 650.813.4848

CERTIFICATE OF MAILING (37 CFR 1.10(a))

CERTIFICATE OF MAILING BY "EXPRESS MAIL" - Rule 10: I hereby certify that this correspondence is being deposited on June 10, 2004 with the U.S. Postal Service "Express Mail Post Office to Addressee" under 37 CFR 1.10 as EL 989 608 222 US addressed to: Mail Stop Fee Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA, 22313-1450

Date: June 10, 2004



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FAX TRANSMISSION SHEET

DATE: July 13, 2004

TO: ABELSON, RONALD	FAX: (703) 872-9314	TEL:
USPTO - Art Unit 2666		
FROM: Anthony B. Diepenbrock III	FAX: (650) 813-4848	TEL: (650) 813-4856
ROOM: PALO ALTO	EMAIL: Anthony.diepenbrock@dechert.com	
CLIENT: 372614	MATTER: 337302	

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Ref: Serial number 09/387,938

Dear Examiner Abelson: